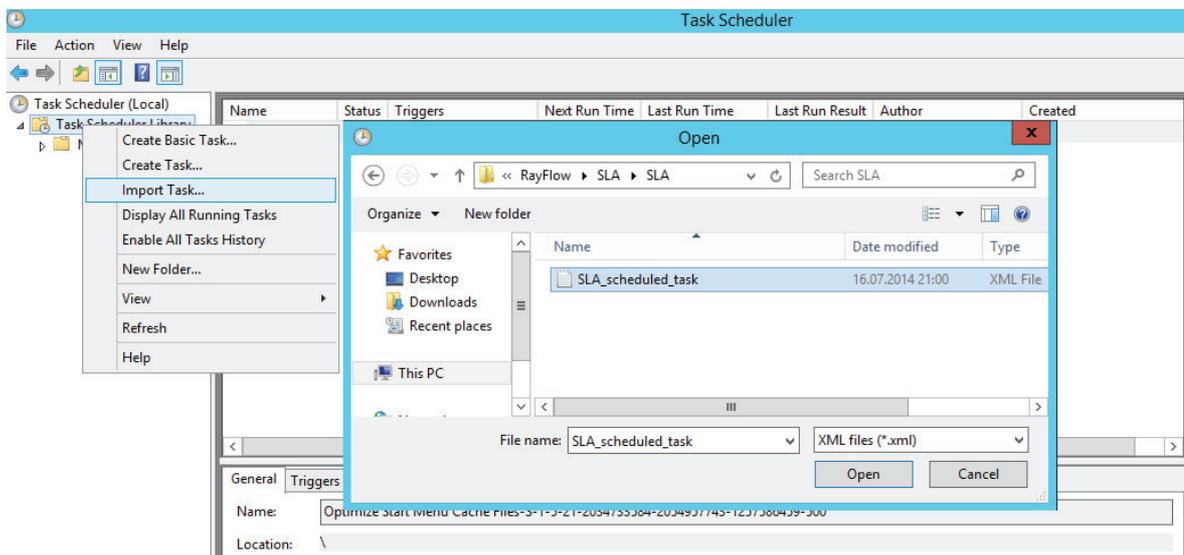


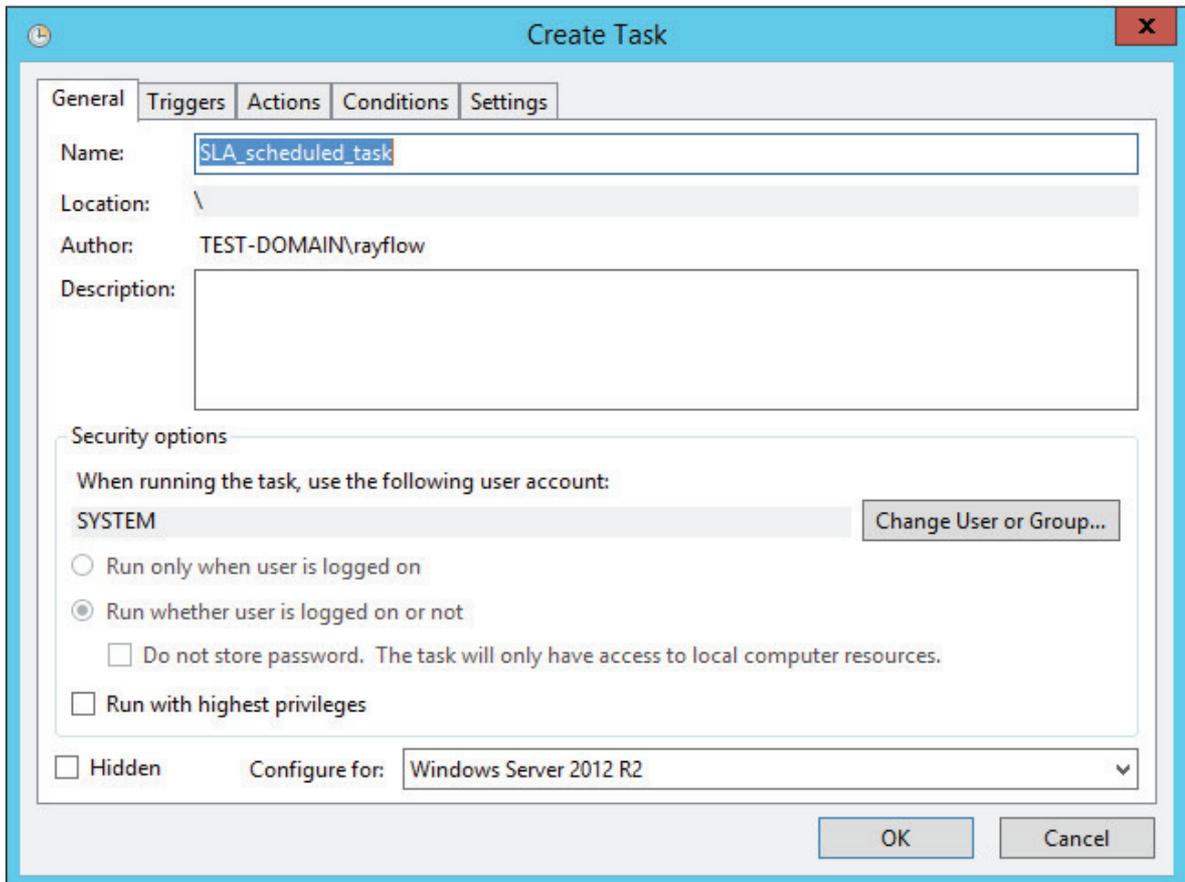
# SLA Configuration

Importing SLA task to the Task Scheduler

- Start Task Scheduler
- Right Click on the **Task Scheduler Library** and select **Import Task** option from the context menu, this will open the file explorer. Modify and then import the SLA\_scheduled\_task.xml file in order to create a SLA scheduled task for that project targeting the RayFlow database (If multiple RayFlow databases exist, then a separate scheduled task should be created for each of them).

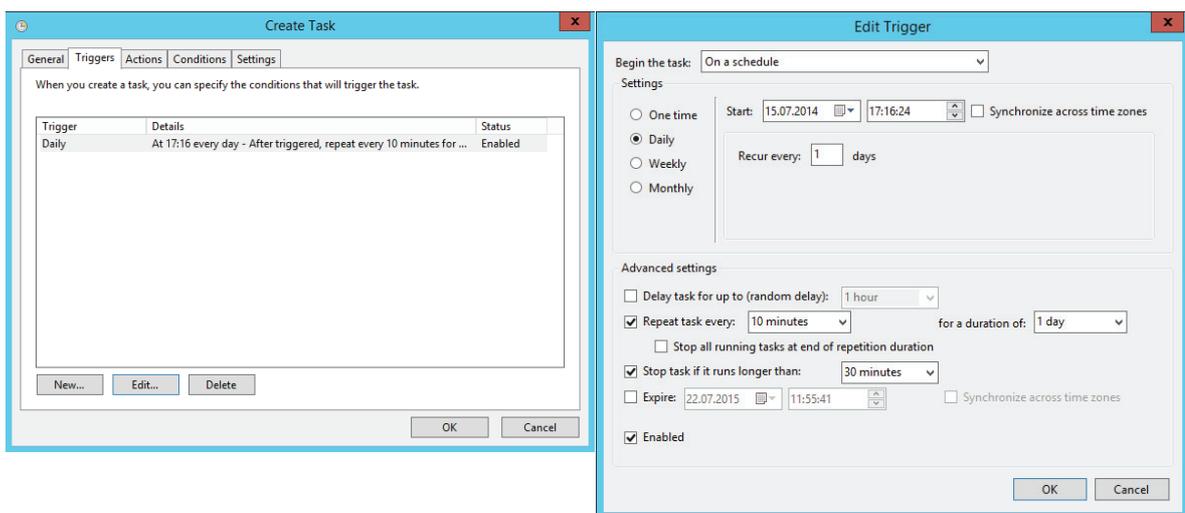


- Pressing the Open button will cause the Create Task dialog to appear, make its pre-configured settings available for review:



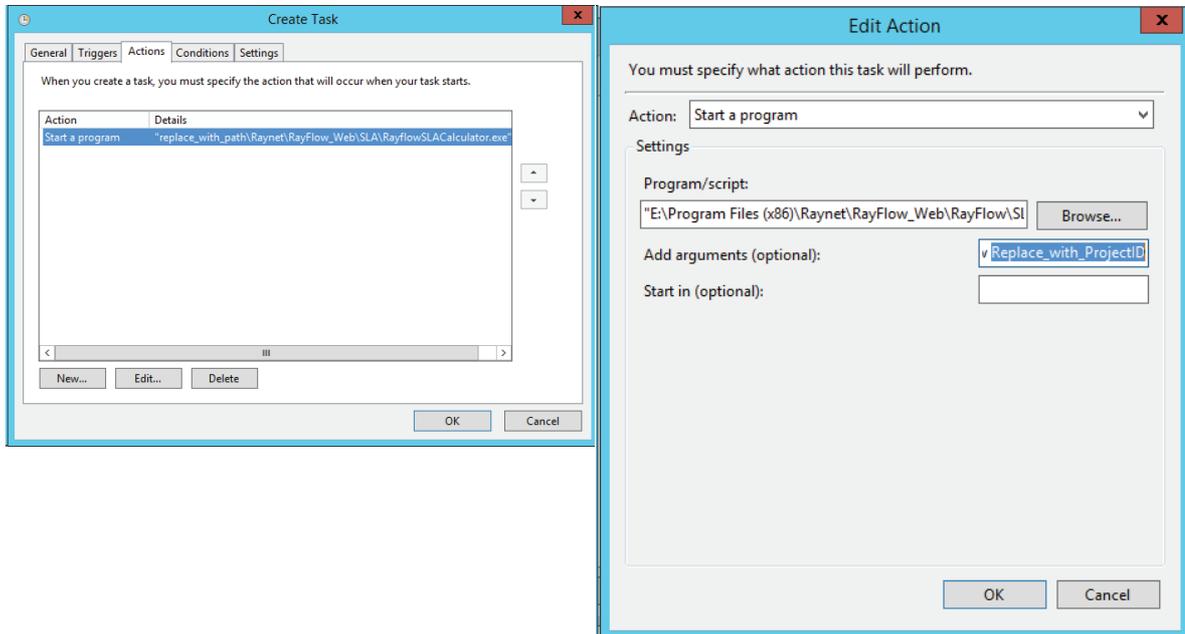
NOTE: If SQL is off-box, then the domain user that was assigned DBO rights to the RayFlow database should be used instead of the SYSTEM account.

- Under the **Triggers** tab click on the Edit button to modify the trigger



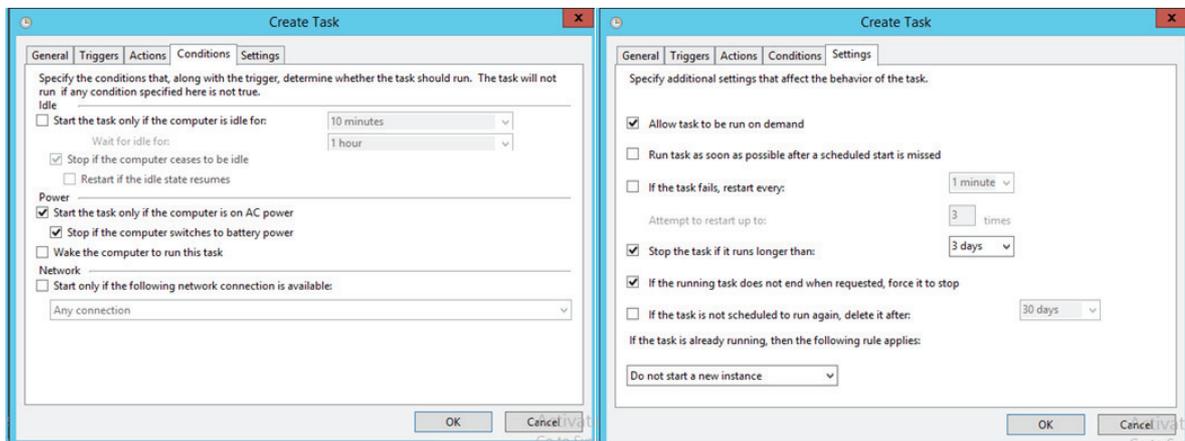
- Under the **Actions** tab click on the Edit button to modify the action:

- The link to the file "RayflowSLACalculator.exe" needs to be provided along with the Project ID of the project for which SLA Calculator will do the calculation



NOTE: The database name and ProjectID for each project that needs to be targeted by the SLA function needs to be entered into the "Add arguments (optional):" field.

- If required modify the **Conditions** and **Settings** for the task:



NOTE: This scheduled task will not stop running unless there is at least one PO in the database, so it is best to disable it until that phase has been actioned.