



•rayNET



RayFlow®

Release Notes
Web Console 1.11

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Table of Contents

Introduction	4
Resolved Issues	5
System Requirements	6
Additional Information	8

Introduction

RayFlow is a workflow process management tool with the ability to support diverse workflow processes. The possibility to be customized at the level of user's needs and requirements makes it one of the most efficient and user friendly workflow management tools.

RayFlow is based on the client-server architecture in which all the information, data and configuration is stored on the RayFlow server. Users work on this server remotely via the RayFlow web and Windows based desktop client interfaces.

With this Service Pack release of the RayFlow web console, Raynet provides fixes to issues reported by users. Thanks a lot for your participation in our ambition to provide tools that perfectly lighten our users everyday tasks.

Resolved Issues

The following issues have been fixed as part of this Service Pack release of the RayFlow web console:

- SLA Configuration: Long SLA names created a line break [RF-711]
- Error in `updatescript.sql` when updating from 1.9 [RF-732]
- No standard logo if project not chosen [RF-741]
- Custom fields selected for Tracking are not displayed in Tracking [RF-722]
- Incorrect wording for the “Disable user” icon in Administration [RF-700]
- Creating SLA with very long name fails without notification [RF-743]
- User with view permission level can’t see uploaded files for a task [RF-734]
- Name for the default data field group not editable [RF-718]
- Edit package data: SLA and category drop-downs appear in all data field groups [RF-720]
- Page format of SSRS reports changed to A4 landscape [RF-724]
- Appointments were sometimes displayed multiple times [RF-568]
- Appointments can’t be sorted by status [RF-792]
- Logout not possible when viewing Email Template Editor [RF-792]
- SSRS reports: Some columns show “not assigned” even when mapped to a data field [RF-802]
- Mandatory fields are only checked at finishing events [RF-827]
- If a data field is explicitly assigned to a phase it is not editable for user with edit permissions [RF-815]
- Editing a task within the web interface causes the SLA to be changed [RF-711]
- HTTP 500 Error when opening the Basic Configuration page [RF-844]
- Link to current phase in Tracking was always pointing to the parent phase [RF-842]
- Upload of already existing files not possible if the extension is not 3 or 4 characters long [RF-711]

System Requirements

Each RayFlow user needs an internet browser and a personal account plus the corresponding password. Users are assigned to specific projects and roles within that project, which dictate their access level per phase.

Minimum Hardware Requirements

- Minimum disk space required: 120 GB
- Minimum RAM requirement: 1 GB
- Pentium 4, 2.4 GHz Processor
- Network 100Mbit

Recommended Hardware

- Network: 100Mbit
- CPU: Intel Core 2 Duo
- RAM: 8 GB
- Disc Space: 500 GB RAID 10 (4x250GB)

Minimum Software Requirements

- Windows Server 2003 and higher
- Microsoft SQL Server 2005 and higher
- IIS 6 and higher
- .NET 3.5 for SQL Server
- .NET 4.0 and higher
- Crystal Report 2008 Runtime
(Only Required if Crystal Reports are used for reporting)
- Microsoft Report Viewer Runtime
(Required to view SSRS Reports)

Please refer to the following links for system requirements related to different versions of Microsoft Report Viewer Runtime

Microsoft Report Viewer 2012 Runtime

<http://www.microsoft.com/en-us/download/details.aspx?id=35747>

Microsoft Report Viewer Redistributable 2008

<http://www.microsoft.com/en-us/download/details.aspx?id=577>

Report Viewer 2005 Service Pack 1

<http://support.microsoft.com/kb/933137>

Additional Information

Visit www.rayflow.de for further information on RayFlow .

Raynet is looking forward to receiving feedback from your RayFlow experience. Please contact your Raynet service partner or write an e-mail to support@raynet.de to add your ideas or requirements to the RayFlow development roadmap.

About Raynet

Raynet GmbH is a leading and innovative service and solution provider in information technology and specialized in the architecture, implementation and operation of all tasks within "Application Lifecycle Management". Raynet's Headquarters is in Germany and presently has more locations in Germany, USA, Poland, UK and Belgium.

For over 15 years, Raynet has supported hundreds of customers and partners with its products and solutions for enterprise application management projects worldwide. These include license management, software packaging, software deployment, migrations, client engineering and much more. Additionally, Raynet maintains and cultivates strong partnerships with leading companies in Application Lifecycle Management.

Raynet products and solutions are unique in design and functionality. Their development is highly driven by our customers and partners who play a big role in the development of our products and are a key reason why our products are always cutting edge. Whether you want to introduce a new deployment tool or to start a SAM project, whether you want to plan a packaging factory or do a migration – Raynet is the choice for best-of-breed-practices in services, products, and solutions for Application Lifecycle Management.

Next Steps

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